

# Terabyte Unlimited Accessibility Conformance Report

## Revised Section 508 Edition

(Based on VPAT<sup>®</sup> Version 2.4)

**Name of Product/Version:** Image for Linux V3.41 – GUI Version

**Report Date:** 08/03/2020

### Product Description:

Image for Linux provides an easy and convenient way to completely backup all your hard drive's data, programs and operating systems. Your backups are saved directly to external USB and FireWire<sup>™</sup> drives, to internal or network drives, or directly to CD, DVD, or BD. The suite includes an easy-to-use MakeDisk wizard for creating a recovery boot disk.

**Contact Information:** [support@terabyteunlimited.com](mailto:support@terabyteunlimited.com)

### Notes:

Image for Linux – GUI Version is a native application (not web-based). It currently does not support the AT-SPI or IAccessible2 accessibility APIs.

Creation of bootable media for drive backup does not by default turn on assistive technologies such as a screen reader as it is a limited version of the desired OS. The Linux version provides guidance on enabling Speakup.

The For assistive technology users such as screen reader users, we recommend the TeraByte Drive Image Backup and Restore Suite V3.41 or newer – Windows GUI Version. Image for Linux V3.41 – GUI Version offers an accessible experience for people with mobility, hearing and cognitive challenges, but is not compatible with other forms of assistive technologies such as a screen reader.

## Evaluation Methods Used:

This conformance report is based on the results of an accessibility audit conducted by Microassist Inc. Manual testing was performed on the main product.

The following accessibility tools were used to conduct the audit.

- Automated: Acrobat DC Pro (Support Documentation Analysis)
- Assistive technologies: Orca on Ubuntu
- Manual Testing: Keyboard
- Directed testing tools: Color Contrast Analyzer

Testing was performed using Orca; however, the application is not configured to allow for assistive technologies. See the Notes section above.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes)

Standard/Guideline	Included In Report
	Level AAA (No)
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	(Yes)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.0 Report

**Table 1: Success Criteria, Level A**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.1.1 Non-text Content</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web:</p> <p>Electronic Docs: Partially Supports</p> <p>Software: Supports</p> <p>Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs:</p> <ul style="list-style-type: none"> <li>• Online Help (Knowledge Base) – The online help has numerous decorative images missing alternate text. No images containing content were observed.</li> <li>• Forum (phpBB) - All image graphics contain alternate text.</li> <li>• Manual (PDF) - All image graphics contain alternate text.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		Software: There are no perceivable images in the GUI edition. Authoring Tool:
<p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Does Not Support</p> <p>Software: Supports</p> <p>Authoring Tool:</p>	<p>Web: Electronic Docs: Videos are provided for download. There are no transcripts or caption files.</p> <p>Software: There are no embedded audio or video assets.</p> <p>Authoring Tool:</p>
<p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Does not Support</p> <p>Software: Supports</p> <p>Authoring Tool:</p>	<p>Web: Electronic Docs: There are supporting videos without captions. However, it should be noted videos are redundant to the other forms of documentation and support.</p> <p>Software: There are no embedded audio or video assets.</p> <p>Authoring Tool:</p>
<p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool:</p>	<p>Web: Electronic Docs: Evaluated videos attempt to describe visual screen actions.</p> <p>Software: There are no embedded video elements.</p> <p>Authoring Tool:</p>
<p><b><u>1.3.1 Info and Relationships</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports</p> <p>Software: Does Not Support</p> <p>Authoring Tool:</p>	<p>Web: Electronic Docs: PDF guide and other supporting assets have appropriate relationships between content and structure.</p> <p>Software: The application does not support the accessibility API.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.3.2 Meaningful Sequence</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports</p> <p>Software: Supports Authoring Tool:</p>	<p>Authoring Tool:</p> <p>Web: Electronic Docs: Content was provided in a logical and consistent manner.</p> <p>Software: Content and focusable objects were provided in a logical and consistent manner.</p> <p>Authoring Tool:</p>
<p><b>1.3.3 Sensory Characteristics</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web:</p> <p>Electronic Docs: Supports</p> <p>Software: Supports Authoring Tool:</p>	<p>Web: Electronic Docs: No visual characteristics were used to convey content or function solely.</p> <p>Software: No content or function action was solely conveyed using visual characteristics.</p> <p>Authoring Tool:</p>
<p><b>1.4.1 Use of Color</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web:</p> <p>Electronic Docs: Supports</p> <p>Software: Supports Authoring Tool:</p>	<p>Web: Electronic Docs: Color was not used as the only means of conveying information.</p> <p>Software: Color was not used as the only means of conveying information.</p> <p>Authoring Tool:</p>
<p><b>1.4.2 Audio Control</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports</p> <p>Software: Supports Authoring Tool:</p>	<p>Web: Electronic Docs: Videos are supplied in a downloadable format allowing the user to select their own player.</p> <p>Software: The product does not contain embedded videos or audio.</p> <p>Authoring Tool:</p>
<p><b>2.1.1 Keyboard</b> (Level A)</p> <p>Also applies to: Revised Section 508</p>	<p>Web: Electronic Docs: Supports</p>	<p>Web: Electronic Docs: Online Help (Knowledge Base) – The online help, forum and PDF were keyboard accessible.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Software: Supports Authoring Tool:	Software: The console applications off an excellent keyboard experience with all features and functionally being fully available.  Authoring Tool:
<p><a href="#">2.1.2 No Keyboard Trap</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports  Software: Supports Authoring Tool:	Web: Electronic Docs: No keyboard traps were observed in any of the media.  Software: : No keyboard traps were observed in the product. Authoring Tool:
<p><a href="#">2.2.1 Timing Adjustable</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports  Software: Supports Authoring Tool:	Web: Electronic Docs: No time limits were set in any of the evaluated materials.  Software: No time limits were set in any of the product functions. Authoring Tool:
<p><a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports  Software: Supports Authoring Tool:	Web: Electronic Docs: No media required pause, stop, or hide functionality. Videos are downloadable and can be played int the customer player of choice.  Software: Backups and restores are able to be canceled (stop). An appropriate warning is displayed. Authoring Tool:
<p><a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports  Software: Supports Authoring Tool:	Web: Electronic Docs: No flashing content was observed.  Software: No flashing content was observed. Authoring Tool:
<p><a href="#">2.4.1 Bypass Blocks</a> (Level A)</p>	Web:	Web:

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Electronic Docs: Partially Supports</p> <p>Authoring Tool:</p>	<p>Electronic Docs: : All online support lacked some common features such as skip to main; however, each used headings and similar techniques for assistive technology users.</p> <p>Authoring Tool</p>
<p><a href="#">2.4.2 Page Titled</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool:</p>	<p>Web: Electronic Docs: Online Help (Knowledge Base) – had a single page title for all screens. All other assets had appropriate titles.</p> <p>Software: Pages have unique titles although the application does not support the accessibility API.</p> <p>Authoring Tool:</p>
<p><a href="#">2.4.3 Focus Order</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool:</p>	<p>Web: Electronic Docs: All objects were in an appropriate focus order.</p> <p>Software: All objects capable of taking a focus were in the correct order.</p> <p>Authoring Tool:</p>
<p><a href="#">2.4.4 Link Purpose (In Context)</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool:</p>	<p>Web: Electronic Docs: Content links can be perceived and understood outside of their context.</p> <p>Software: There were no links for the console based application.</p> <p>Authoring Tool:</p>
<p><a href="#">3.1.1 Language of Page</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool:</p>	<p>Web: Electronic Docs: Online Help (Knowledge Base) – Is missing a page-level language attribute. Other assets are tagged appropriately.</p> <p>Software: The GUI product is offered in 8 languages. Only English was evaluated.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b>3.2.1 On Focus</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports</p> <p>Software: Supports Authoring Tool:</p>	<p>Authoring Tool:</p> <p>Web: Electronic Docs: No electronic supporting materials changed context on focus.</p> <p>Software: No product features create a change to context or content on focus. Authoring Tool:</p>
<p><b>3.2.2 On Input</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports</p> <p>Software: Supports Authoring Tool:</p>	<p>Web: Electronic Docs: No change of context based on input was observed.</p> <p>Software: No change of context based on input was observed. Authoring Tool:</p>
<p><b>3.3.1 Error Identification</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports</p> <p>Software: Does Not Support Authoring Tool:</p>	<p>Web: Electronic Docs: No error identification failures were observed in the supporting assets.</p> <p>Software: Error identification is visibly perceivable. The application does not support the accessibility API. Authoring Tool:</p>
<p><b>3.3.2 Labels or Instructions</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Partially Supports</p> <p>Software: Does Not Support Authoring Tool:</p>	<p>Web: Electronic Docs: Online Help (Knowledge Base) is missing labels for search criteria. The other assets were well-formed.</p> <p>Software: The application does not support the accessibility API. Authoring Tool:</p>
<p><b>4.1.1 Parsing</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul>	<p>Web: Electronic Docs: Supports</p> <p>Software: Supports Authoring Tool:</p>	<p>Web: Electronic Docs: Supporting electronic documents and identified assets generally conform to their associated technologies.</p>



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>		Software: There were no detectable nesting or duplicate ID issues.  Authoring Tool:
<b>4.1.2 Name, Role, Value</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports  Software: Does Not Support Authoring Tool:	Web: Electronic Docs: Supporting documents conformed to their specifications except where identified in the WCAG A and AA sections.  Software: The application does not support the accessibility API. Authoring Tool:

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>1.2.4 Captions (Live)</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Not Applicable  Software: Not Applicable Authoring Tool:	Web: Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool:
<b>1.2.5 Audio Description (Prerecorded)</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Partially Supports  Software: Not Applicable Authoring Tool:	Web: Electronic Docs: Videos attempt to described non-visual content.  Software: Not Applicable Authoring Tool:
<b>1.4.3 Contrast (Minimum)</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>	Web: Electronic Docs: Partially Supports	Web: Electronic Docs: <ul style="list-style-type: none"> <li>Online Help (Knowledge Base) – The online help has numerous contrast issues.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Software: Partially Support Authoring Tool:	<ul style="list-style-type: none"> <li>Forum (phpBB) – Pass for large text contrast.</li> <li>Manual (PDF) - Pass</li> </ul> Software: The primary background color with black text does not pass for regular text (4.5:1). Authoring Tool:
<p><b>1.4.4 Resize text</b> (Level AA)</p> <p>Also applies to:            Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Support Software: Does Not Support Authoring Tool:	Web: Electronic Docs: <ul style="list-style-type: none"> <li>Embedded Product Support - Pass</li> <li>Online Help (Knowledge Base) – The online help minor issues with the menu text when increasing the text size to 200%. The full zoom passed at 200%</li> <li>Forum (phpBB) – Pass</li> <li>Manual (PDF) - Pass</li> </ul> Software: The application does not support the accessibility API. Authoring Tool:
<p><b>1.4.5 Images of Text</b> (Level AA)</p> <p>Also applies to:            Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Support Software: Supports Authoring Tool:	Web: Electronic Docs: Images of text were not detected. <ul style="list-style-type: none"> <li>Online Help (Knowledge Base) – The online help minor issues with the menu text when increasing the text size to 200%. The full zoom passed at 200%</li> <li>Forum (phpBB) – Pass</li> <li>Manual (PDF) – Pass</li> </ul> Software: Console applications do not have graphics. Authoring Tool:
<p><b>2.4.5 Multiple Ways</b> (Level AA)</p> <p>Also applies to:            Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> </ul>	Web: Electronic Docs: Supports Authoring Tool:	Web: <ul style="list-style-type: none"> <li>Online Help (Knowledge Base) – Pass</li> <li>Forum (phpBB) – Pass</li> </ul> Electronic Docs: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> <p><b>2.4.6 Headings and Labels</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Partially Supports</p> <p>Software: Does Not Support</p> <p>Authoring Tool:</p>	<p>Web: Electronic Docs:</p> <ul style="list-style-type: none"> <li>Online Help (Knowledge Base) – Has missing labels such as search.</li> <li>Forum (phpBB) – Pass</li> <li>Manual (PDF) - Pass</li> </ul> <p>Software: The application does not support the accessibility API.</p> <p>Authoring Tool:</p>
<p><b>2.4.7 Focus Visible</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool:</p>	<p>Web: Electronic Docs:</p> <ul style="list-style-type: none"> <li>Online Help (Knowledge Base) – Pass</li> <li>Forum (phpBB) – Pass</li> </ul> <p>Software: The GUI has good focus indication for keyboard users.</p> <p>Authoring Tool:</p>
<p><b>3.1.2 Language of Parts</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Partially Supports</p> <p>Software: Supports</p> <p>Authoring Tool:</p>	<p>Web: Electronic Docs: Guides and support are only provided in English. See 3.1.1 Language of Page.</p> <p>Software: The product is provided in 8 languages. Only English was evaluated.</p> <p>Authoring Tool:</p>
<p><b>3.2.3 Consistent Navigation</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: Electronic Docs: Supports</p> <p>Authoring Tool:</p>	<p>Web: Electronic Docs: All functions with the same functionality are identified consistently.</p> <ul style="list-style-type: none"> <li>Online Help (Knowledge Base) – Pass</li> <li>Forum (phpBB) – Pass</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		Authoring Tool:
<b>3.2.4 Consistent Identification</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Electronic Docs: Supports Authoring Tool:	Web: Electronic Docs: All functions with the same functionality are identified consistently. <ul style="list-style-type: none"> <li>Online Help (Knowledge Base) – Pass</li> <li>Forum (phpBB) – Pass</li> </ul> Authoring Tool:
<b>3.3.3 Error Suggestion</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports  Software: Does Not Support Authoring Tool:	Web: Electronic Docs: <ul style="list-style-type: none"> <li>Online Help (Knowledge Base) – Pass</li> <li>Forum (phpBB) – Pass</li> </ul> Software: Package does not provide error suggestions during the entry process. Authoring Tool:
<b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Not Applicable  Software: Not Applicable Authoring Tool:	Web: Electronic Docs: Not Applicable  Software: Not Applicable Authoring Tool:

**Table 3: Success Criteria, Level AAA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>1.2.6 Sign Language (Prerecorded)</b> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<b>1.2.7 Extended Audio Description (Prerecorded)</b> (Level AAA)	Web: Not Evaluated	Web:

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
<b><u>1.2.8 Media Alternative (Prerecorded)</u></b> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<b><u>1.2.9 Audio-only (Live)</u></b> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<b><u>1.4.6 Contrast (Enhanced)</u></b> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<b><u>1.4.7 Low or No Background Audio</u></b> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<b><u>1.4.8 Visual Presentation</u></b> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<b><u>1.4.9 Images of Text (No Exception)</u></b> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<b><u>2.1.3 Keyboard (No Exception)</u></b> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<b><u>2.2.3 No Timing</u></b> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<b><u>2.2.4 Interruptions</u></b> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<b><u>2.2.5 Re-authenticating</u></b> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<b><u>2.3.2 Three Flashes</u></b> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<b><u>2.4.8 Location</u></b> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<b><u>2.4.9 Link Purpose (Link Only)</u></b> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<b><u>2.4.10 Section Headings</u></b> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<b><u>3.1.3 Unusual Words</u></b> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<b><u>3.1.4 Abbreviations</u></b> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<b><u>3.1.5 Reading Level</u></b> (Level AAA)	Web: Not Evaluated	Web:

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
<b>3.1.6 Pronunciation</b> (Level AAA)		
Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<b>3.2.5 Change on Request</b> (Level AAA)		
Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<b>3.3.5 Help</b> (Level AAA)		
Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<b>3.3.6 Error Prevention (All)</b> (Level AAA)		
Revised Section 508 – Does not apply	Web: Not Evaluated	Web:

# Revised Section 508 Report

Notes:

## Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes: Functional performance criteria does not apply to this web-based application.

## Chapter 4: [Hardware](#)

Notes: There are no hardware components for this product.

## Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See <a href="#">WCAG 2.0</a> section	See information in WCAG 2.0 section
<a href="#">502 Interoperability with Assistive Technology</a>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Does Not Support	The application does not support the accessibility API.
502.2.2 No Disruption of Accessibility Features	Does Not Support	The application does not support the accessibility API.
<b>502.3 Accessibility Services</b>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Does Not Support	The application does not support the accessibility API.
502.3.2 Modification of Object Information	Does Not Support	The application does not support the accessibility API.
502.3.3 Row, Column, and Headers	Supports	Software did not contain tables.
502.3.4 Values	Does Not Support	The application does not support the accessibility API.

Criteria	Conformance Level	Remarks and Explanations
502.3.5 Modification of Values	Does Not Support	The application does not support the accessibility API.
502.3.6 Label Relationships	Does Not Support	The application does not support the accessibility API.
502.3.7 Hierarchical Relationships	Does Not Support	The application does not support the accessibility API.
502.3.8 Text	Does Not Support	The application does not support the accessibility API.
502.3.9 Modification of Text	Does Not Support	The application does not support the accessibility API.
502.3.10 List of Actions	Does Not Support	The application does not support the accessibility API.
502.3.11 Actions on Objects	Does Not Support	The application does not support the accessibility API.
502.3.12 Focus Cursor	Supports	Both the console application has clear focus information and mechanisms necessary to track focus, text insertion point, and selection attributes of user interface components.
502.3.13 Modification of Focus Cursor	Does Not Support	The application does not support the accessibility API.
502.3.14 Event Notification	Does Not Support	The application does not support the accessibility API.
502.4 Platform Accessibility Features	Does Not Support	The application does not support the accessibility API.



Criteria	Conformance Level	Remarks and Explanations
<b><u>503 Applications</u></b>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Does Not Support	User cannot override preferences.
503.3 Alternative User Interfaces	Supports	There is a Windows version which offers a better experience for assistive technology users.
<b><u>503.4 User Controls for Captions and Audio Description</u></b>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Supports	There are no embedded audio or video assets.
503.4.2 Audio Description Controls	Supports	There are no embedded audio or video assets.
<b><u>504 Authoring Tools</u></b>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See <a href="#">WCAG 2.0</a> section	See information in WCAG 2.0 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	Not an authoring tool.
504.2.2 PDF Export	Not Applicable	Not an authoring tool.
504.3 Prompts	Not Applicable	Not an authoring tool.
504.4 Templates	Not Applicable	Not an authoring tool.

## Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b><u>601.1 Scope</u></b>	Heading cell – no response required	Heading cell – no response required
<b><u>602 Support Documentation</u></b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Application is not subject to Chapter 4.
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.0</a> section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Partially Supports	Support materials and services have been documented in the WCAG sections.  Alternate formats of print materials can be provided at the user’s request.

Criteria	Conformance Level	Remarks and Explanations
<a href="#">603 Support Services</a>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	The application uses standard controls and should be familiar to assistive technology users.
603.3 Accommodation of Communication Needs	Supports	Support includes: email <ul style="list-style-type: none"> <li>• Sales: sales@terabyteunlimited.com</li> <li>• Technical Support: support@terabyteunlimited.com</li> <li>• General: corporate@terabyteunlimited.com</li> </ul> Other forms of communication have been outlined in the WCAG electronics document section: Forum (phpBB)

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